

## Quality Policy

Nuheara, founded in 2015, is headquartered in Perth, Australia and was the first consumer wearables technology company to be listed on the Australian Stock Exchange (ASX).

**Nuheara's vision is to change lives by enhancing the power to hear.**

Nuheara is transforming the way people hear by developing personalised hearing device solutions that are multifunctional, accessible, and affordable. The company is selling globally, via traditional retail and Direct-To-Consumer, to an underserved segment of the hearing market that fits between traditional headphones and hearing aids. Nuheara's advanced market offering also includes government supply contracts, for fully subsidised products, to support mainstream mild-to-moderate hearing challenges through to more complex hearing sensitivity disorders including Autism/APD.

Nuheara Limited is committed to work with suppliers, manufacturers, retailers, and distributors who value quality and sustainability.

Our focus is to continually develop and improve our Business Management System (BMS) to ensure it provides a platform to extend the range of products and services to meet and exceed requirements and expectations of our customers; to improve performance through all aspects of the supply chain; to ensure that the Company fulfils its statutory and legislative responsibilities both in Australia and in every country where its products are manufactured, imported and sold.

### **Nuheara's Values:**

**Achievement**  
**Collaboration**  
**Make A Difference**  
**Positive Attitude**  
**Wellbeing**

The C-Suite is accountable for the effectiveness of its Business Management System and supports its management and staff to deliver on the agreed business outcomes.



Mr Justin Miller  
Managing Director & CEO  
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